

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of August' 2024

C.G.No.97/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

Sri. B. Ramesh Naik,
Sainik Nagar, Near Park, Piler (M),
Chittoor District.

Complainant

AND

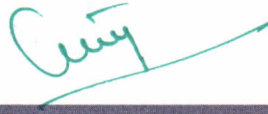
1. Dy. Executive Engineer/O/Piler
2. Executive Engineer/O/Piler

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 10.07.2024 at Piler stating that he applied for service connection in February'2024 but the same was not released.



02. The said complaint was registered as C.G.No.97/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have released the service SC.No.5711100024633 on 10.07.2024 and they also produced copy of letter of satisfaction issued by the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents subsequent to the complaint, released the service connection of the complainant. When we contacted the complainant through phone, he reported that service connection was released and he also confirmed issuance of letter of satisfaction and requested to close the complaint as purpose is served. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of August'2024.

Chairy
07/08/24
CHAIRPERSON

K. Ramesh Chaitoo
Member (Finance)
07/08/2024

H. H. H. H.
Member (Technical)

G. E. E. E. E.
Member (Independent) 7/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chairy
07/08/24